



FR DE EN

Home

Terms and Conditions **Products**

Specific Terms and Conditions

Faq

Contact

PRIVACY POLICY April 01, 2017

The Service Provider attaches great importance to the privacy of its users. This is why we have established a separate privacy policy which is an integral part of the General and Specific Conditions and the Additional Conditions of the Service Provider. You acknowledge that the Service Provider may collect and process "personal information", "financial information" or "demographic and usage information" (the "Information") as part of the Service. By using the Provider's Service, you accept this privacy policy, the copyright policy and the General and Specific Conditions. If you do not accept them, you cannot use our Service. Unless expressly provided otherwise, the General and Specific Conditions, the Copyright Policy and the Privacy Policy apply to all new applications that expand or improve the Service. It is therefore advisable to read these pages regularly. This website and the wap site (the "Sites") are the property of the Service Provider ("we" or "our") and are managed by it.

Privacy Policy Changes

We reserve the right to modify, expand or limit this privacy policy, the copyright policy and the General and Specific Conditions at any time. Since all changes will be made on these pages, we advise you to read them regularly. Your continued use of the Service and the use of any expansions and improvements implies that you accept the modified Service.

The information collected

We collect and process "personal data" (data which can be used to contact you, such as your full name, [postal] address, telephone number, email address and MSISDN ["mobile station integrated services digital network number"] and/or data relating to SMS messages received or sent by the Service Provider, "financial data" [such as credit card numbers, information relating to your bank account numbers or passwords] or "demographic or usage data" [information that you provide or that we collect, which is not of a financial nature, but which is necessary for the proper functioning and payment of our Service, such as the nature of the Service, the brand and type of mobile phone you have, the start, end and duration data for your use of the Service, the type of browser you use, browser models and your address sse IP], associated with the Service. We retain the right to pass your financial data and/or demographic and usage data ["Data"] to your mobile network provider and/or gateway service provider to ensure collection of amounts due. This information collected by the Service Provider may be stored and processed in the country where the Service Provider or the companies linked to it in the group have made arrangements. By using the Service, you agree to such transfer of data outside of your country.

How is your data used?

The Service Provider provides you with an expanded range of entertainment and mobile and online information content through the Service. We will use your personal data to provide our Service and for our Customer Service. Your personal data is used to answer your questions, to process your transactions and to send offers, corrections and to promote our Service by SMS messages and through the Sites.

Unless you specifically ask us not to, we may use your personal data to contact you about our services, our products, aspects of the Service that we think you may be interested in and to other purposes which are explained from time to time.

We may also use your personal data to contact you about the use of our Sites and changes to our privacy policy, copyright policy, General and Specific Terms and other related terms. to our relationship and use of our Sites. Then, we may use the Data to improve our content and navigation on our Sites or for other internal purposes.

In conclusion, we reserve the right to share your contact data with other business partners who want to contact you about their products and services and who really want to give you the opportunity to acquire these products and services. SOME COUNTRIES DO NOT ALLOW US TO SEND YOU ADVERTISING MESSAGES WITHOUT YOUR PRIOR EXPRESS AUTHORIZATION. FURTHERMORE, WHAT IS MENTIONED ABOVE MAY NOT APPLY TO YOU.

If you choose the option of not sharing personal data with business partners for commercial purposes, we ask that you let us know at the time you provide us with this data. If you change your mind later, you can send an email to the address mentioned on the Sites or by the Service which was communicated to you. You can call us at our Service number which you will find in the Specific Conditions, then we will no longer share your personal data. We also wish to point out that deletions of your personal data or changes to your preferences cannot be directly effective.

We use personally identifiable data only for internal purposes and to help us provide the Service and for visitor interaction on our Sites. We also reserve the right to individualize data that cannot be traced back to a person and to adapt the Service to you and to send you targeted advertisements based on "keyword research". We may also combine Data we receive from third parties or generally available data with your Data.

When you sign up for the Service or to use other aspects of the Service, we collect your mobile phone number and the identity of your mobile network provider. By using the Service, you agree that we provide our partners and third parties with your mobile phone number if necessary for the processing of your transactions. These third parties may be Providers of mobile network services and/or gateway services which are used by the Provider to process the transaction. We may use third parties whose services we hire to assist us in providing the Service to you, such as authorizing your transactions and we may share such data with such parties for limited purposes.

If we are sold or merged with another company or declared bankrupt, some or all of the data collected about you will be passed on to a third party.

In conclusion, we may provide your data to certain parties when the law requires it or when the safety of the users of the service or the Provider is guaranteed in this way.

Cookies

To promote your experiences with the Sites, we may use "cookies" on the Sites. Cookies are small files that we transfer to your computer's hard drive by our web browser to enable our systems to recognize your browser and provide certain features to your computer. Cookies alone cannot tell us about your email address or other personally identifiable information, unless you choose to provide such information to us, for example through registration by Sites. However, if you are a one-time customer and provide personal data on our Sites, that data will be linked to the data stored in the cookie. We also use cookies to support your use of the Sites and to improve the content and Services on our Sites. For example, we may use cookies to personalize your visit to our Sites [for example, to recognize you when you return to our Sites].

You can change your browser settings to refuse cookies from our Service Providers and other website providers. Consult the "Help" section of your browser for more information. However, we would like to point out that certain pages of our sites are only accessible with cookies or similar files and you should understand that blocking cookies or similar files may prevent your access to some of our content or Services.

16 years or +

Neither the Service nor the Sites are intended for use by children. It may happen that we collect the personal data of users who have not yet reached the age mentioned in the Specific Conditions. This data will be deleted.

Connections

The Sites may contain links to other websites. The Provider has no control over these websites and is not responsible for their availability or the content, advertisements, products or other material stored on these websites. The Service Provider cannot be held liable directly or indirectly for any damage or loss resulting from or caused by another user in connection with the foregoing. Your access to and use of the linked websites, including the content therein, is entirely at your own risk.

Security

The protection of your data is very important to us. We use the best industry technology to guarantee the security of your information. Unfortunately, it cannot be guaranteed 100% that the transfer of data is secure over the Internet and the mobile communication network. Although we will do our best to protect your information, we may not be able to guarantee that the information transmitted is completely secure.

Access to your information

The Service Provider gives you the opportunity to review the personal information you have entrusted to us or to eliminate it or modify your preferences by sending an email to the address mentioned in the Specific Conditions, in which you mention that you wish to have it deleted, your data from our database or wish to opt out of our communications or the communications of a third party. You can also reach us at the number of the Service which you find in the Specific Conditions. Deleting the data and opting out of receiving communications from the Provider or third parties will ensure that the data is only deleted from our database to terminate any future communications from us and third parties. These deletions do not concern information already collected and which is certainly already shared with third parties in a manner as described in this privacy policy. We advise you to contact these third parties directly by deleting the personal data that they

Contact

actually use to contact you.

You can contact us for any questions and/or comments regarding our privacy policy.